## **CYBER RISK HEALTHCHECK**

Ask your client which areas of their business are digitally vulnerable	What might happen if they are not protected?	Ask your client about their business. Where is digital protection in place? Then ask how, despite the protection, someone could harm it. The answer is in the question, right? Digitally.	Look at the answers below and ask your client if they feel their business is adequately protected.	
ABILITY TO TRADE	Denial of service attacks on your systems – resulting in the business being unable to meet commitments to employees, suppliers or customers	Do you trade with customers electronically?	Yes	No
		Is delivery of goods/services to your customers dependent on digital systems?	Yes	No
		Do you operate a website that provides you with an income?	Yes	No
		Do you have a process in place if your website is successfully attacked/corrupted?	Yes	No
		Do you have a process in place if your website is attacked but the attack is not successful?	Yes	No
		Is your payroll dependent on digital systems?	Yes	No
		Is your supplier-invoicing process dependent on digital systems?	Yes	No
DATA	Loss or theft of customer or employee information	Do you keep customer or employee information electronically?  Are customer credit card or bank details kept on your systems?  Are these details encrypted?  Do you have an IT policy in place regarding the handling of this type of data?  Do you have a Privacy policy in place governing your collection of private data?  Do you back your data up regularly?  Do you permit your data to leave your system eg do you store it in a cloud?  Do you have a contract with the third party that clearly defines what they can and cannot do with your data?  What would you do if the third party's system went down?	Yes	No N
MONEY	Phishing attacks ie the business themselves transferring money to a criminal, as a result of a fraudulent email	Do you use temps in your finance team?  Do you update security software as soon as advised?  Are there automated checks and audit trails built into your financial systems?  Do new supplier bank details need the approval of your Financial Director?  Are monthly checks made monthly on funds leaving the business's account?	Yes Yes Yes Yes Yes	No No No No
REPUTATION	Spoof websites or attacks on social media accounts, but more importantly, loss of customer trust if the business fails to respond confidently to any of the above	Do you regularly check for spoof websites, e.g. using Google Alerts?  Would you know what to do if your social media accounts were hacked?  Do you have a contract in place with a PR agency who would support you if you were attacked?	Yes Yes Yes	No No
		Do you have an incident response plan for cyber attacks?	Yes	No No